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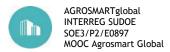
HOW TO PROMOTE THE ONLINE SALES CHANNEL OUTSIDE THE MARKETPLACES: DIGITAL MARKETING BASICS

"THE VALLEY IS THE HUB WHER KNOWLEDGE BECOMES THE DRIVER THAT TRANSFORMS"





## COURSE CONTENT (V)



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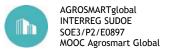
# 5. HOW TO PROMOTE THE ONLINE SALES CHANNEL OUTSIDE THE MARKETPLACES: DIGITAL MARKETING BASICS

In this section the various strategies and tools for an adequate promotion of the online store will be analyzed. The Internet has become an obligatory channel in any action, both for its possibilities of interaction and for its international coverage. Even in its early stages, online marketing offers a wide range of variants and possibilities that move at the same speed as the network itself. Many of its terms, currently widely accepted, were simply unknown 5 years ago.

- ✓ Basic concepts: SEO/SEM/SMO...
- ✓ Main metrics of online marketing : CPM/CPC/CPL/CPA.
- ✓ Engine search optimization: what to do to be on the "golden mile".
- ✓ Planification, execution and campaign tracking SEM.
- ✓ Google Adwords campaign example.
- ✓ Email marketing actions.
- ✓ Affiliate programs: typology and recommendations.
- ✓ The control of online reputation as an element of capturing leads and as a competitive intelligence tool .
- ✓ Use of social media in online marketing strategy (SMO): the role of community manager
- ✓ Social Commerce: current status, forms of implementation and new trends.
- ✓ New media powered by social media : "influencers' marketing". Some examples.
- ✓ Application examples in the agro-food sector

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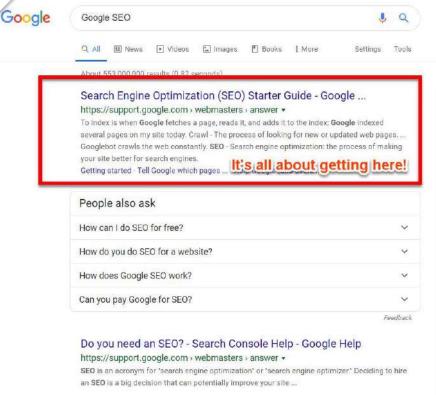
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SEO, an acronym for Search Engine Optimization -in Spanish search engine optimization-, are the set of actions and techniques that are used to improve the positioning (visibility) in search engines of a website on the Internet, within the organic results in search engines such as Google, Bing or Yahoo.



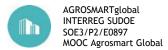


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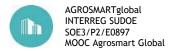
Search engines collect the list of pages on the web and order it based on their algorithm. These algorithms are updated from time to time to try to offer the user the results that best match the search they have made and that among the top of the list there is no manipulated text or spam.



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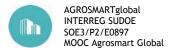
Search engines rely on more than 200 factors to position a web page. These factors can be internal or external. The external ones would be those that cannot be controlled and that depend mainly on the behavior that users have on that website:

- Whether or not it is a site that is shared on social networks
- Number of quality links you have linked
- The number of visits you receive
- Bounce rate
- •••

The **internal** ones are those that do depend on the person in charge of the web:

- Charging speed
- Domain authority
- The publication of quality content that corresponds to the keywords
- The architecture or structure of the web
- The HTML code
- Write the URLs with the necessary information
- ..





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SEO techniques and strategies to position a website in the first positions:

#### The content.

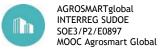
The content must provide an answer to the user's search, but searches are not always very specific. Searching for 'restaurant in Madrid' is not the same as searching for 'Italian restaurant in Madrid in the Chamberí area that opens at night'. To be indexed by search engine robots, websites have to offer clear content that includes several keywords..





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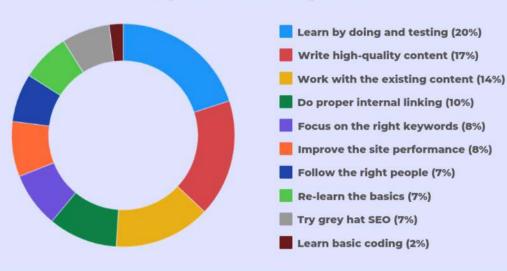
**BASICS: SEO** 



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# by 30+ SEO experts



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SEO techniques and strategies to position a website in the first positions:

#### Mobile search optimization.

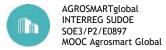
Search engines like Google give preference to those pages that are Mobile Friendly or that are based on the characteristics of the responsive web; that is, they offer the best response regardless of the device from which the query is made.

Mobile Friendly sites are those that use text so that it is readable on a mobile without using the zoom and that it is not necessary to scroll horizontally to read it, those that place links with enough distance from each other so that the user can touch the correct one, and those who avoid software that are not common on mobile devices, such as Flash.



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### **BASICS: SEO**



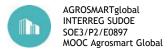
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SEO techniques and strategies to position a website in the first positions:

Site speed.

A page that takes more than five seconds to load causes a high number of bounces.

The factors that most influence the loading speed of a website are: Hosting, which is where the server is located, the network and programming.







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SEO techniques and strategies to position a website in the first positions:

#### HTML.

There are a series of meta tags that favor SEO, and, for this, the HTML must be validated, that is, it must meet the standards of the World Wide Web Consortium. The first two **meta tags** are the ones that provide the information that search engines use to display in their search results:

**Title tag:** After the page content itself, the Title tag is the second most important piece of content on a page. It is the first piece of code that the search engine reads when it arrives at the web page. It will also be the title that is displayed when sharing the content on social networks and, generally, the title that search engines show in their search results.

**H1 tag:** acts as a second Title tag and corresponds to the description that usually appears below the title.





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Blog with the latest news and best practices from SEO ... - SE Ranking

https://seranking.com/blog/ ▼

Description ->

In SE Ranking blog we talk about SEO and digital-marketing: tutorials, case studies and trends.

# SEO Insights

Get the selected insights from SEO industry and marketing world.

# Change SE Ranking Color ...

One of the main aspects with SE Ranking is our eye-catching ...

# SE Ranking White Label

From now White Label is on our pricing plans! Get a personal ...

More results from seranking.com »

# **Blogging SEO**

Marketing and SEO pros know that optimizing blogs for ...

# se-ranking-on-page-seo-audit ...

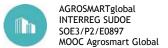
se-ranking-on-page-seo-audit-report.

On-page SEO audit ...

## se-ranking-logo

Published inse-ranking-logo. 2017 Great User Experience ...





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```
<!DOCTYPE html>
  <html>
  <head>
    <title>Sample Title Tag</title>
    <meta name="description" content="Sample Meta Description" />
    <meta http-equiv="Content-Type" content="text/html; charset=utf-8" />
      <link rel="stylesheet" href="includes/style-sew.css" />
8
9
      <meta name="robots" content="noindex, nofollow" />
                                                                  Choose
10
      <meta name="robots" content="noindex, follow" />
      <meta name="robots" content="index, follow" />
11
                                                                   wisely
12
      <meta name="robots" content="index, nofollow" />
13
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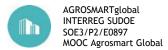
SEO techniques and strategies to position a website in the first positions:

#### Presence in Social Networks.

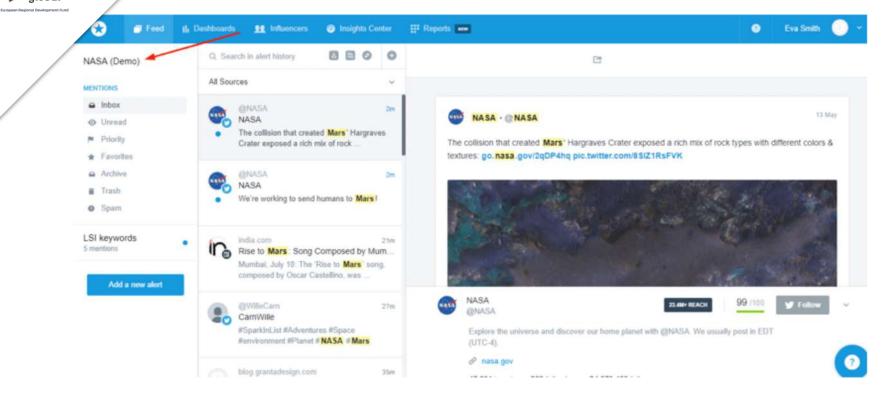
An active presence on social media helps us reach all of our users, as we don't all use the same sites or apps to search. But, in addition, there are certain actions that search engines take into account, such as the number of times a page is shared on Facebook or the 'likes' it has, the number of tweets from an account or the authority of the account. Twitter.



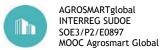




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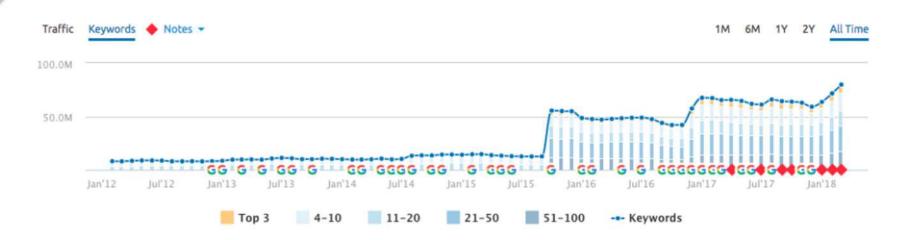




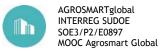


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#### HOW SOCIAL NETWORKS AND THEIR KEYWORDS INFLUENCE SEO



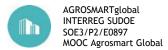




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#### WHAT IS SEM?

The SEM represents the initials of Search Engine Marketing, or it can also be called search engine marketing.

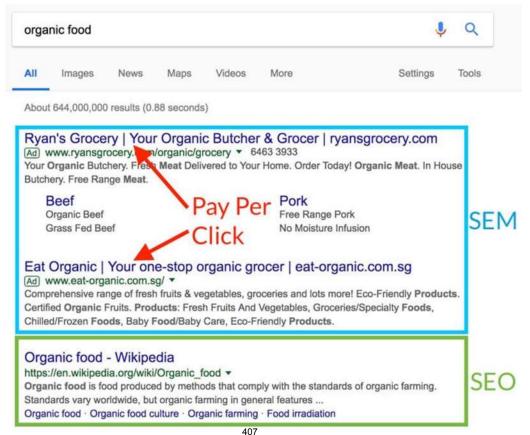
Normally the SEM is used to designate paid search engine advertising campaigns...





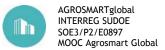


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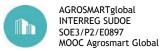
#### WHAT IS SEM?

... although the truth is that its definition could include all those marketing actions that take place within a search engine, whether or not they are paid.





**BASICS: SEO VS. SEM** 



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Sustained Value



Trustworthiness

Cost





**Quick Results** 



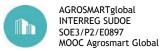
**Better Data** 



Test-able Experiences



**BASICS: SEO VS. SEM** 



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# THE SIMILARITIES

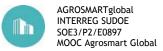
## Both SEM and SEO ...

- Help your brand appear in search results
- Drive more traffic to your website
- Require knowing your audience
- Use keyword research to uncover popular search terms
- Target specific keywords
- Require testing and continuous optimization

(a) Alexa An amazon.com company



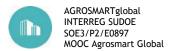
**BASICS: SEO VS. SEM** 



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DIFFERENCES	SEM	SEO
Search Results	Include "Ad" designation and have ad extensions	Appear as organic results and have featured snippets
Cost	Pay each time user clicks	Pay nothing
Visibility	Shown to select targeted audience	Shown to anyone
Results	Are immediate	Take time
Good for testing	✓	x
Provide value over time	х	✓
Click-through rate	Lower	Higher
	Alexa An amazon.com company	y

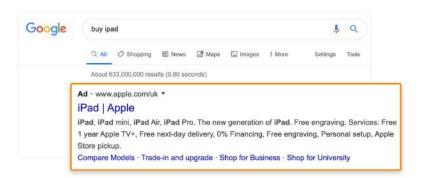




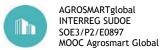
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Some of the benefits that Search Engine Marketing can bring to your brand:

- Get highly qualified traffic to your page
- Make your brand or company known to the whole world
- Generate conversions
- Go far on a tight budget
- Contextual advertising



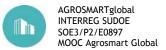




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https://www.youtube.com/watch?v=CEpcMPyjX4s





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#### WHAT IS SMO?

SMO, or **Social Media Optimization**, is a concept whose main idea is to use social networks to expand the digital presence of a brand and improve the performance of its positioning strategy, based on optimizations that make Social Media channels have the optimal performance to meet your objectives.







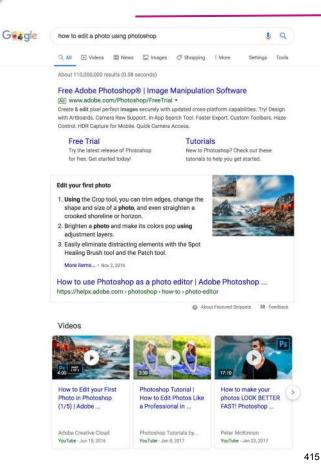
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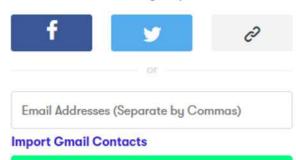
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### Share This Class, Get Free Months

Invite your friends to try Premium Membership free for 2 months. Earn one free month for each friend who signs up.



Send



### MAIN METRICS OF ONLINE MARKETING: CPM



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CPM is a digital marketing term that stands for Cost Per Thousand.

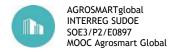
CPM measures the cost of an online ad per 1,000 impressions.

An impression is when the ad is displayed on a web page.





### MAIN METRICS OF ONLINE MARKETING: CPM



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CPM is commonly used in bidding systems.

These systems use CPM to indicate how much the ad will cost per thousand people exposed.

For example, if a CPM price is set to \$3.00, the advertiser must pay \$3.00 for every thousand impressions on their ad.

# Cost Per Thousand (CPM) Formula

How to calculate the amount paid by advertisers for 1,000 impressions

$$\frac{\text{CPM}}{\text{(Cost Per Thousand)}} = \frac{\text{Total Amount Spent}}{\text{Total Measured Impressions}} \times 1000$$

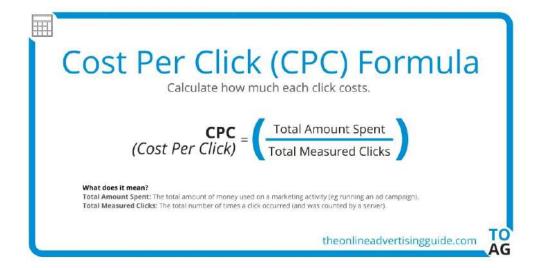


#### MAIN METRICS OF ONLINE MARKETING: CPC



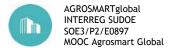
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Cost per click (CPC) is a measure for paid media campaigns that indicates the cost per click on your ad. It tells you how much an online ad format is worth investing in.





#### MAIN METRICS OF ONLINE MARKETING: CPC

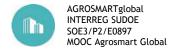


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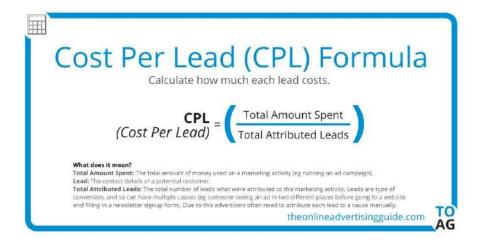


#### MAIN METRICS OF ONLINE MARKETING: CPL



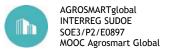
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The CPL (Cost Per Lead) is the cost of capturing each lead (or potential customer). Within Affiliate Marketing we could say that it is the price set for each potential client that we get from a company, either by registering on its website, filling out a form, etc.

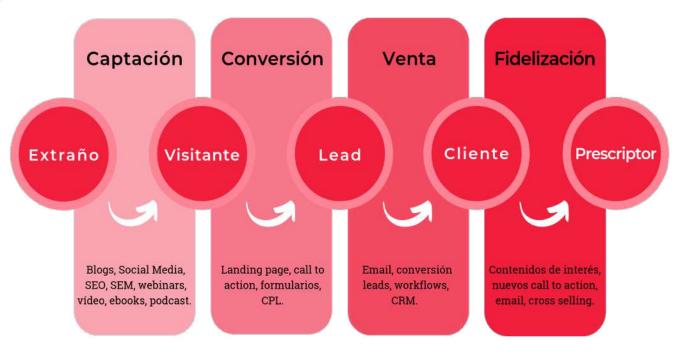




### MAIN METRICS OF ONLINE MARKETING: CPL



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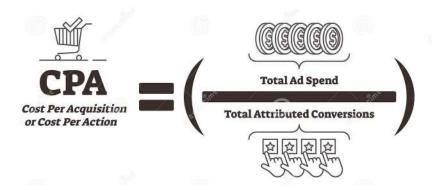
## MAIN METRICS OF ONLINE MARKETING: CPA



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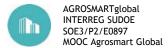
The CPA or Cost Per Acquisition is a payment method used within the field of online advertising in which the advertiser only pays if the user makes a purchase through an ad. That is, the advertising company will only have to pay for that ad if it is finally effective and the purchase is carried out.



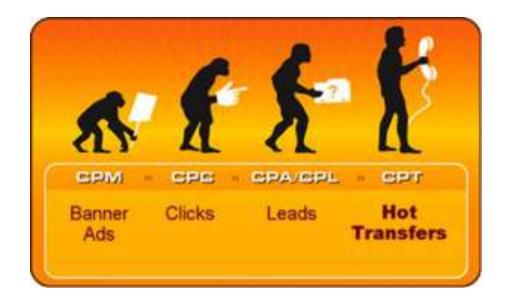




# MAIN METRICS OF ONLINE MARKETING: CPM, CPC, CPL, CPA.



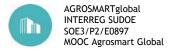
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# MAIN METRICS OF ONLINE MARKETING: CPM, CPC, CPL, CPA.



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# EMBUDO DE CONVERSIÓN



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# SEARCH ENGINE OPTIMIZATION: THE GOLDEN MILE.



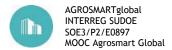
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Being on the "golden mile", that is, at the top of Internet searches/results, continues to be a key activity within a digital marketing plan.

In summary, in order to be at the top of the results list, it is important to remember:

- Take care of the structure of the web (design, usability, distribution)
- Present original content that adds value to the user and differentiates itself from the competition.
- Obtain a good digital reputation and recommendations among users.



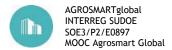


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First of all, we will analyze in which search engine we want to carry out the campaigns. The search engine par excellence is Google, but we can also run campaigns on other search engines such as Bing, Yahoo or Yandex, the latter being very popular in the Russian market.





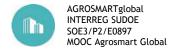


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Once we are clear about the search engines in which we want to carry out campaigns, we will select the type of campaigns that we want to carry out in accordance with our business objectives (notoriety, branding, sales, etc.).





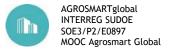


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For example, if we focus on the ads that we can make within the Google network, which is the one that undoubtedly offers the most possibilities, we have the following types of campaigns:

- Ads within the Search Network: we can show text ads
- Ads on the Display Network: we can show text ads as well as banners with creatives.
- Ads with Display selection: unifies the two previous points but for the display network.
- Ads on the Shopping platform: it is a specific format for online product stores since the products are shown directly in the search engine with an image, price, as well as the direct link to make the purchase.
- Video ads on the YouTube platform: videos in ad format that are shown between videos or before videos on the platform are played.
- Ads to advertise Apps: to promote applications within Android users.

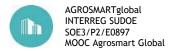




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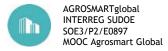
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#### WHAT IS GOOGLE ADWORDS?

It is an online program (free), which Google makes available to us, to carry out advertising campaigns on the Internet. It is a very complete tool and hides many possibilities to help us optimize our SEM campaign. You only need to have a Google account to access the tool.







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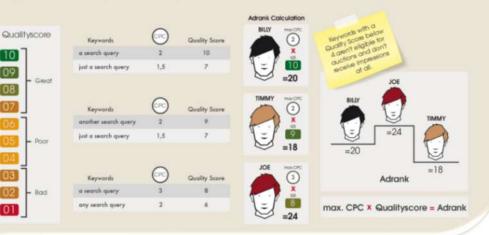


What happens when you enter a query into Google?



Google looks up the keywords AdWords advertisers bid on

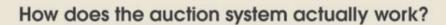
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The actual CPC paid for a click differs from the max. CPC. Basically it's calculated by the AdRank from the advertiser in the lower position divided by the quality score.

#### actual CPC = Competitors Adrank / Your Quality Score

Joe pays 2.5 for a click. To calculate this Google takes Billy's AdRank of 20 and divides that by Joe's Quality score of 8, 20 / 8 equals 2.5!

It's not quite clear how the minimum price is calculated, we're quite sure that Quality Score, historical CTR of the keyword / Display URL and max. CPC play a role in the calculation.

	(MIG.)	corc	General Score	Adkone.	advar CrC	
304	0	3	8	24	(20/8) = 2.5	
NO	0	2	10	20	(18/10) = 1.8	
Timescy	0	2	9	18	min. Bid	

Let's say Joe raises the quality Score from 8 to 10. So he still stays on position #1 but pays 20% less for the click!

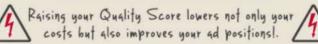


That's 20% less costs!

Billy's Adrank / Quality Score

# Why does that matter or Why should I care?

Understanding how the auction works, can save a lot of money!



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# SEM CAMPAIGN WITH GOOGLE ADWORDS



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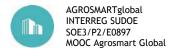


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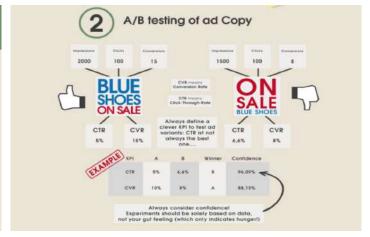
# SEM CAMPAIGN WITH GOOGLE ADWORDS

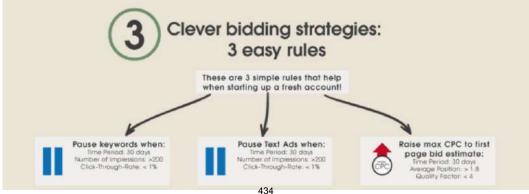


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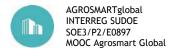




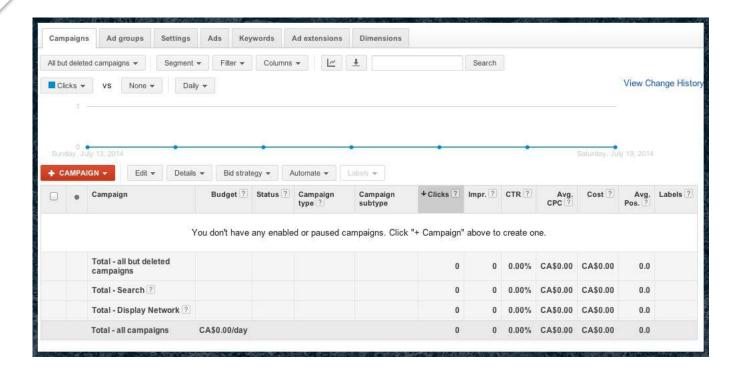


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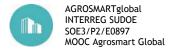




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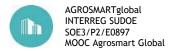


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https://youtu.be/oQw8pn-xgZY



# AMAZON ADVERTISING CAMPAIGN EXAMPLE



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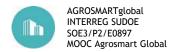
#### **CREATING STORES**

An example of a Store created in Amazon Spain:





### AMAZON ADVERTISING CAMPAIGN EXAMPLE

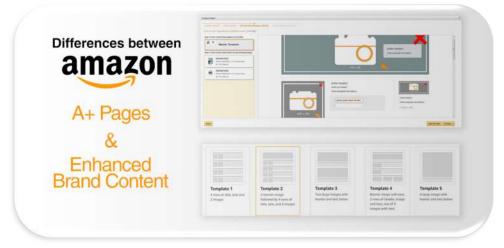


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#### **A+ CONTENT CREATION**

For all products uploaded under a registered trademark, Amazon allows you the possibility of increasing the information displayed, through what is called A+ Content.

In the Seller Central section "Ads-Content Manager A+" we can manage and propose to Amazon the content we want to show. We must select the product for which we want to create the A+ content and start creating it through the selection of a series of modules, which combine text with images.





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# AMAZON ADVERTISING CAMPAIGN EXAMPLE



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#### An example of A+ Content, active on Amazon:





#### Farala #behappy Woman

#### Eau de Toilette 100ml

Alegre, alocada y explosiva, Farata #behappy siempre está buscando nuevas emociones. En su mundo infinito solo hay lugar para la curiosidad y la felicidad. Su espiritu de libertad encarna la juventud desenfadada y con ganas de exprimir al máximo cada minuto de su vida.

#### Floral Especiada

Sus expresivas notas de rosa y jengibre en la salida se entrelazan en el corazón de esta fragancia con la fuerza del nacdo y el alegre iazmin en flor, creando un aromático mundo casi másico. En su fondo descanson natas a pachuli y almizcle que contagia todo a su

#### Pirámide Olfativa

- Notas de Salida: rosa y jengibre.
- Notas de Corazón: nardo, lonicera y jazmin · Notas de Fondo: pachuli, almizde y osmanto









	Farala #behappy EdT 100ml	Estuche de regalo Farala #behappy	Farala #bff EdT 100ml100ml	Farala #bff EdT 200ml	
Tendencia Olfativa	Floral Especiada	Floral Especiada	Floral	Floral	

Tendencia Olfativa	Floral Especiada	Floral Especiada	Floral	Florat
Contiene	1 Producto	3 Productos	1 Producto	1 Producto
Fragancia (ml)	100ml	100ml	100ml	200ml
Contenido del Estuche		Gel de Baño perfumado 75ml - Body Lotion Perfumado 75ml		
Valor	11,95	13,95	11,95	13,95
Genero	Mujer	Mujer	Mujer	Mujer

#### Tendencia y notas olfativas



FLORAL ESPECIADA



Notas de Salida Rosa y jengitire



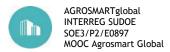
Notas de Corazón Nargo, tonicera y iazmin



Notas de Fondo Pachuli, almizde v osmante.



#### **EMAIL MARKETING**



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#### WHAT IS IT?

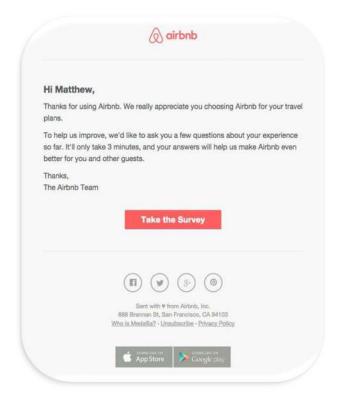
Email marketing or emailing focuses on sending a message in order to acquire new customers, develop relationships with current ones, create loyalty, interact with contacts, increase sales, build trust in a service or product, confirm a purchase order, among other goals.



# **EMAIL MARKETING**



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#### 1. PERSONALIZE EMAILS

Pinterest

¡Hola Juan! No te pierdas estos Pines... - Encontramos algunos nuevos Pines para ti Del tablero Community Management Google AdWords: The Sma



Hola

Esta magnifica cámara compacta con impresora incorporada imprime tus fotos al momento y las guarda en formato digital. Incluye una funda para tu cámara y un pack de 20 papeles para imprimir tus fotografías.

Usa el código DESC10 y obtén un 10% de dto, extra en cualquier producto!







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#### 2. AUTOMATE EMAILS FOR YOUR ABANDONMENT IN THE SHOPPING CART.







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# 3. SEND A BUYING GUIDE

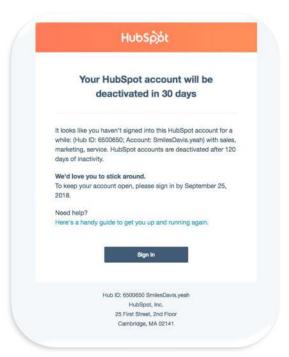
Let's get your new business idea off the ground $ \mathfrak{D} $			ē	Ø
To: John Doe 🔻	1:40 PM (1 minute ago)	垃	+	i
Hi John,				
From choosing a unique name, to setting up a website, to getting properly registered, the starting a new business. Having worked with many aspiring entrepreneurs like yourself, I have been able to gain insight into what works.			200	)
In the attached guide, How to Turn Your Business Idea into a Reality, you'll learn:				
How to break down common barriers to getting a business off the ground. What you can do yourself and what you should hire a pro to do. Eye-opening stats about new businesses to inspire and inform you.				
If you would like to talk in more detail about starting your business, I'd be happy to talk or schedule a phone consult for a time that works for you.	n the phone. You can click	belo	w to	
Reep up the hard work!				
Sincerely,				
Jane Doe				
LaunchNow 555-555-6394 launchnow.com				



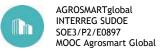


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#### 4. REMINDER EMAILS





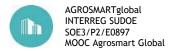


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5. REWARD LOYALTY

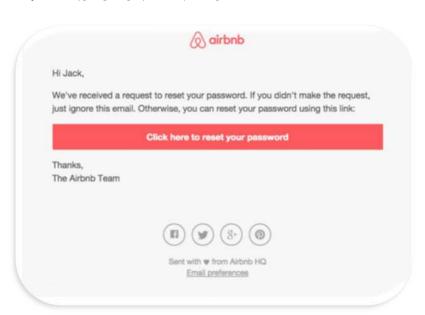






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# 6. TRANSACTIONAL EMAILS



Exploiting customer pain points in an order cancellation or emailing a recent buyer with suggestions for improving the product they just purchased is a great way to increase a customer's value per purchase.





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https://youtu.be/P4LzwX31Egg





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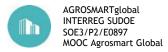
# WHAT IS AFFILIATE MARKETING?

They are strategies that allow us to open new channels to increase sales using resources outside the company.

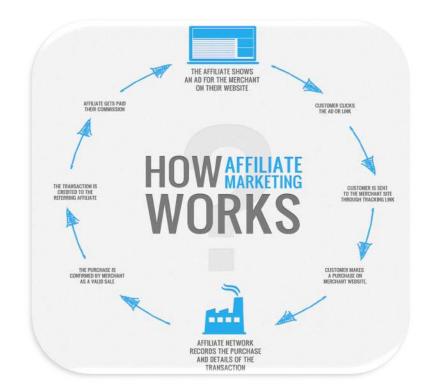




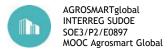




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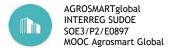
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**HOW IT WORKS:** 



# SOFTWARE TO CREATE OUR OWN AFFILIATE NETWORK



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https://www.youtube.com/watch?v=9cysrZC4NSI





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- Traffic increase
- . Greater range
- . You pay for goals
- . Semi-automated process



#### **DISADVANTAGES:**

- The margin is reduced
- There is no full control of the message
- Affiliates / Competitors



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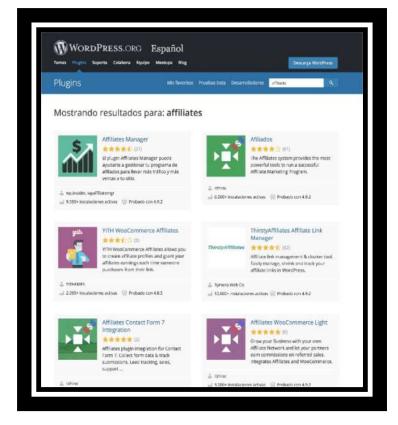
# **AFFILIATE PLATFORMS**



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#### **SOFTWARE FOR WORDPRESS:**









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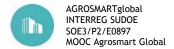


AffiliateWP is not only particularly easy to use, but also has a great set of features and a range of useful extensions, it has been built to **integrate seamlessly with WooCommerce**. If you're already familiar with WooCommerce admin pages, then getting started with AffiliateWP shouldn't be a problem at all.





# AFFILIATE PROGRAMS: SHARESALE



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It is one of the largest platforms where you can find programs with countless themes from all sectors.

It has affiliate programs for example solutions for online stores, b2b advertising, domain registration, hosting, tools for social networks, wordpress templates and tools for monitoring clicks on links.

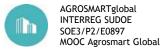




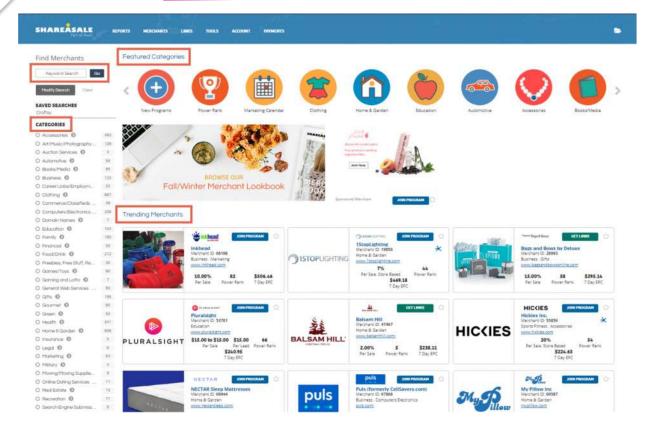
global

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# **AFFILIATE PROGRAMS: SHARESALE**

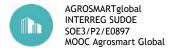


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# **AFFILIATE PROGRAMS: AWIN**



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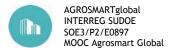
It is a very large platform that you can manage in different languages (including Spanish) and in which you can opt for affiliate programs from the following sectors:

- Financial and Insurance
- Retail Sales and Purchases
- Telecommunications and Services
- Travels





#### **AFFILIATE PROGRAMS: AWIN**

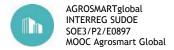


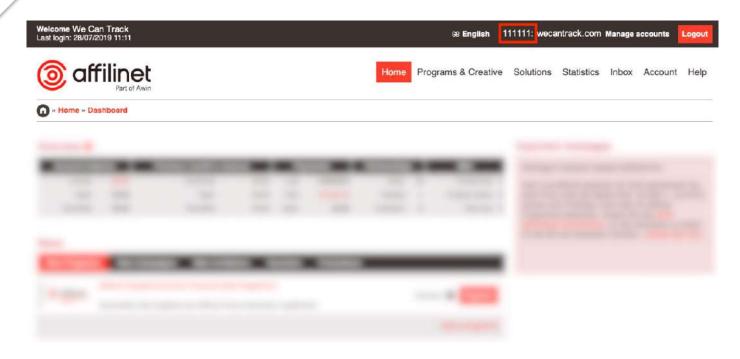




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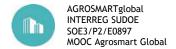
#### **AFFILIATE PROGRAMS: AFFILINET**







#### AFFILIATE PROGRAMS: TRADEDOUBLER



**ecommerce**news

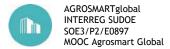
Affiliate works for many sectors and has a record of more than 2,000 advertisers. The website contains various contents so that you know what to do at each step, in that sense it is one of the most complete.

You have a quick start guide, examples in case you want to know other success stories and among its affiliate network are well-known companies such as Fnac, among others.





#### AFFILIATE PROGRAMS: TRADEDOUBLER



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Tradedoubler

ADVERTISERS PUBLISHERS INFLUENCERS NEWS ABOUT CONTACT LOGIN
Connect and Grov

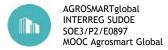
Are you looking for leading performance marketing and technology solutions powered by a unique network of connections

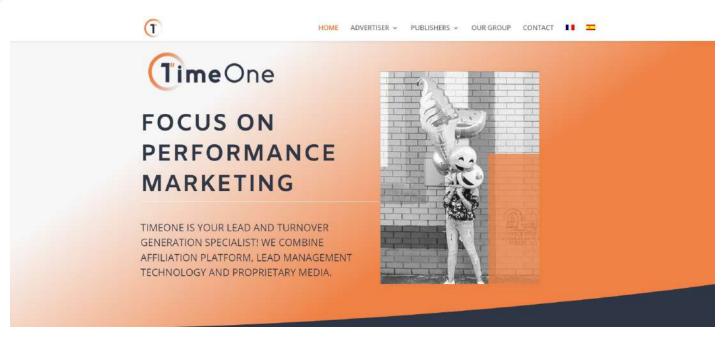
ADVERTISERS PUBLISHERS INFLUENCERS

PUBLISHERS INFLUENCERS



#### **AFFILIATE PROGRAMS: TIMEONE**

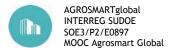


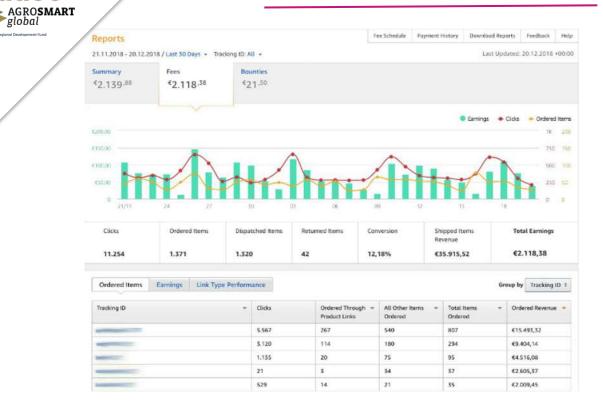




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#### AFFILIATE PROGRAMS: AMAZON ASSOCIATES









# THE CONTROL OF ONLINE REPUTATION AS AN ELEMENT OF CAPTURING LEADS AND AS A COMPETITIVE INTELLIGENCE TOOL .



AGROSMARTglobal INTERREG SUDOE SOE3/P2/E0897 MOOC Agrosmart Global

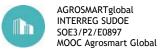
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# THE CONTROL OF ONLINE REPUTATION AS AN ELEMENT OF CAPTURING LEADS AND AS A COMPETITIVE INTELLIGENCE TOOL .







#### THE ROLE OF THE COMMUNITY MANAGER



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The Community Manager is a digital marketing professional responsible for the management and development of the online community of a brand or company in the digital world.





#### THE ROLE OF THE COMMUNITY MANAGER



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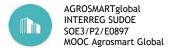
The Community Manager must add value in the following 4 areas:

- Content creation and management.
- Analytics. Monitoring of all strategic parameters and definition of KPIs (Key Performance Indicators): community growth, ROI (Return of Investment), social web traffic...
- Communication with the community. Establish two-way dialogues, create audiences, humanize the brand and generate value. At this point, customer service comes into play. Social Networks are a perfect setting for this.
- · Planning of digital marketing actions.





#### THE ROLE OF THE COMMUNITY MANAGER



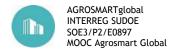
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The Online Community Manager





#### THE CONCEPT OF "SOCIAL COMMERCE"



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Social commerce or social commerce is a form of online commerce that uses social networks as another sales channel, both for products and services.

The profiles on social networks that your brand has are an excellent setting in which you attract potential clients and in which you have the opportunity to generate the necessary trust that every sale needs.





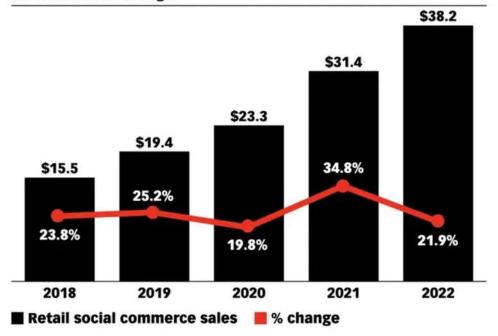
#### THE CONCEPT OF "SOCIAL COMMERCE"



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#### **US Retail Social Commerce Sales, 2018-2022**

billions and % change





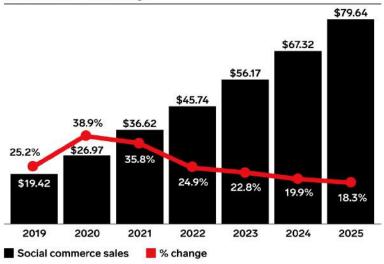
#### THE CONCEPT OF "SOCIAL COMMERCE"



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#### US Retail Social Commerce Sales, 2019-2025

billions and % change



Note: includes products or services ordered via social networks (such as Facebook, Instagram, Pinterest, WeChat, Line, VK, and others) regardless of the method of payment or fulfillment; excludes travel and event tickets, tips, subscriptions, payments, such as bill pay, taxes or money transfers, food services and drinking place sales, gambling and other vice goods sales

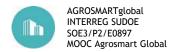
Source: eMarketer, May 2021

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eMarketer | InsiderIntelligence.com



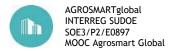
#### ADVANTAGES OF "SOCIAL COMMERCE"



- You generate greater **trust** between your community and your potential clients, due to the recommendations that others make of you.
- Due to what we just said, your **reputation** increases. And that feeds confidence and boosts sales.
- Improve **engagement** on your social profiles, which makes you more **visible** on social networks.
- Even if you don't do direct sales social commerce, you **push** the sales of the products or services on your **website**.
- It **differentiates** you from the competition, since most brands still do not have a defined strategy on this issue.

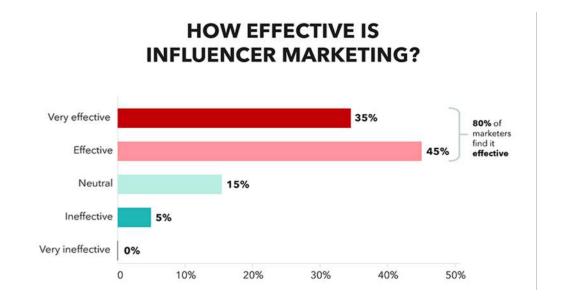






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**Influencer marketing** is a new marketing **strategy** that consists of achieving a series of collaborative links between **brands** and companies and those **people with great visibility** and prominence on the internet, who are known as 'influencers'.







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The main benefits of using influencer marketing techniques are as follows:

- The **positive** messages of our brand or company are amplified.
- A lot of conversation is generated on the network about our products or services: awareness
- Traffic to our website or the landing page of our campaign is increased.
- Influencers are closely followed by a target audience with a great **purchasing power** and who are very consumerist: the **millennial** generation.
- If designed well, an influencer campaign doesn't have to be very expensive, and a satisfying and profitable return on investment (ROI) can be achieved.
- The brand gains reputation and prestige





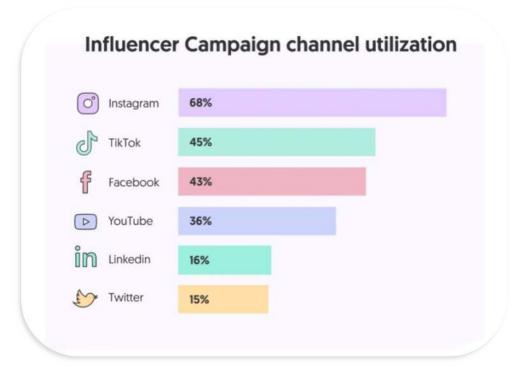
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To design a good influencer marketing strategy...

- 1. **Identify** the most relevant influencers and, above all, those who best fit our products and the values of our brand or company.
- 2. We have to get positive criticism from the influencer towards our brand or product.
- 3. Another option is the insertion of an **advertisement**, more or less hidden, during the appearances (content) of these influencers.
- 4. We may also invite them to our product launches in order to promote them.







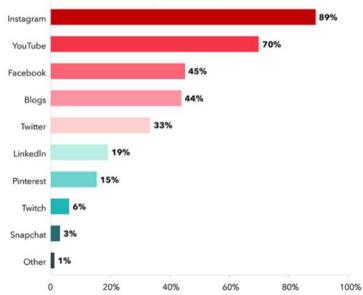




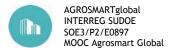
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# WHICH SOCIAL MEDIA CHANNELS ARE MOST IMPORTANT FOR INFLUENCER MARKETING?

(Select multiple)



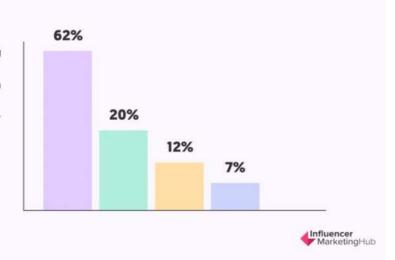




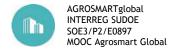
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### Substantial Growth in Influencer Campaigns in Q4 2020

- intend to increase their influencer marketing budget
- expect to keep their budgets the same as in 2020
- unsure about how their how their influencer marketing budgets
   would change
- intending to decrease their influencer marketing budgets

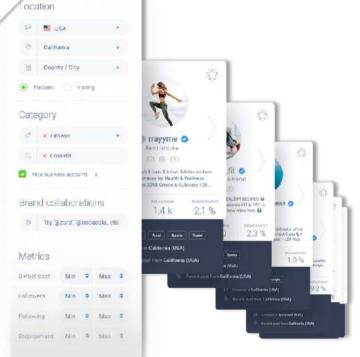






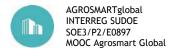
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eepsy



Heepsy is a website that facilitates the search for influencers for companies that request their services to give visibility to their products and activities. It has more than 3 million distinguished influencers in more than 40 categories.



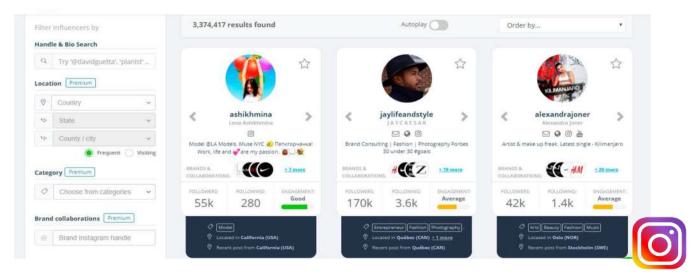


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#### WHICH IS ITS GOAL?



It consists of searching for a series of filters, according to the needs of each company. Heepsy shows Instagram users who have more than 5,000 followers and a public profile. You can filter by different categories and location. In this way, the company will find the influencer that best suits its product or service, according to its identity, tastes and target audience.

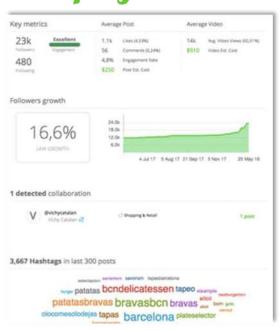






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# Heepsy



#### **HOW DOES IT WORK?**

In addition to the search for influencers by filters, there is a qualitative data analysis section that controls the growth of followers over time and captures it in graphs for better visibility. Likewise, the data of the brands with which each user has worked is collected.



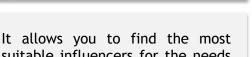


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#### **TOOLS**

#### DISCOVER



suitable influencers for the needs of companies by applying different filters:

- category
- location
- followers
- engagement
- more filters



#### **MY INFLUENCERS**

Having applied the filters or not, the number of influencers that each user considers appropriate for their economic activity can be collected.

This information can be downloaded in different formats

There is the possibility of leaving comments to the influencer, leaving a rating and saving the information of each influencer.



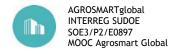
#### **PRICING**

It divides the user's subscription possibilities into 4 sections:

- Free
- starter
- Plus
- Pro

Each one with different characteristics and limitations in the search for those influencers that best suit the interests of the company.





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## Неерѕу

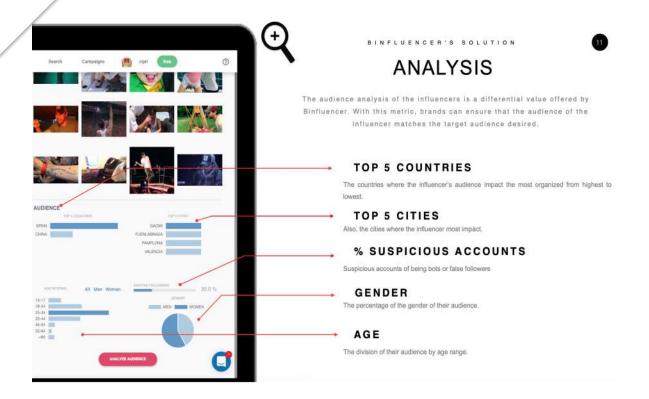


According to the number of followers, we can classify influencers as follows:

- Micro-influencers: between 5K and 15K.
- Small influencers: between 15K and 100K
- Medium influencers: between 100K and 250K
- Great influencers: 250K and 1M

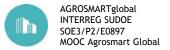










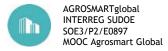


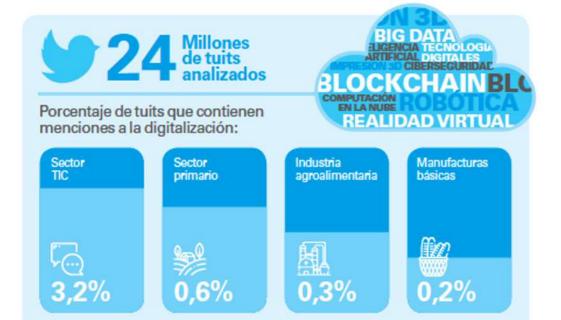
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https://youtu.be/gbbEXnRG9d8



#### THE AGRI-FOOD SECTOR: MENTIONS IN SOCIAL NETWORKS.

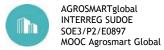




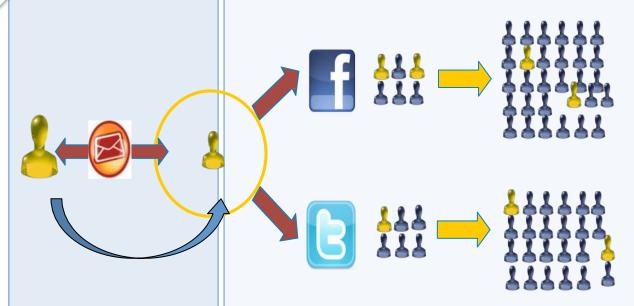


1.0 COMMUNICATION

#### THE IMPACT OF SOCIAL MEDIA

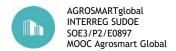






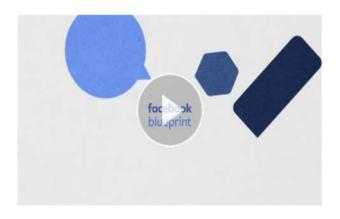


#### MARKETING ON FACEBOOK: E-LEARNING AND CERTIFICATION



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# Learn the skills you need to move your business forward



#### Explore courses >

Browse free eLearning courses in a wide variety of topics and languages.

#### Choose a learning path >

Follow a tailored learning path made up of courses curated for your role.

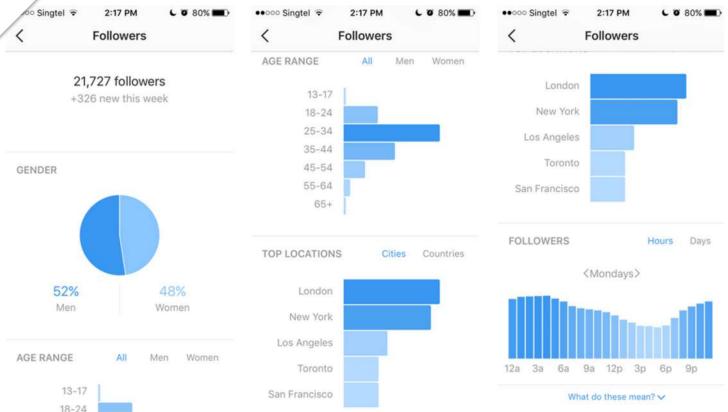
#### Get certified >

Establish your Facebook marketing expertise. Put your skills to the test and earn verified credentials.



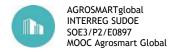
#### MARKETING ON FACEBOOK: INSTAGRAM ADS







#### MARKETING ON FACEBOOK: INSTAGRAM ADS



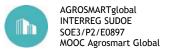
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#### Within Instagram it is possible to measure the impact of the campaign through metrics:

- Engagement by followers.
- Post engagement.
- Reach engagement.
- Hashtags, volume of mentions.
- Number of users who have participated in the hashtag.
- Hashtags, interactions and impressions generated.
- Increase in followers, related to the potential reach of your content.
- Referral traffic; The clickable link in the bio.
- Best times to post.
- Share of social media, which allows you to know what your role is in the market with respect to the competition.



#### MARKETING ON FACEBOOK: INSTAGRAM ADS



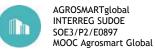
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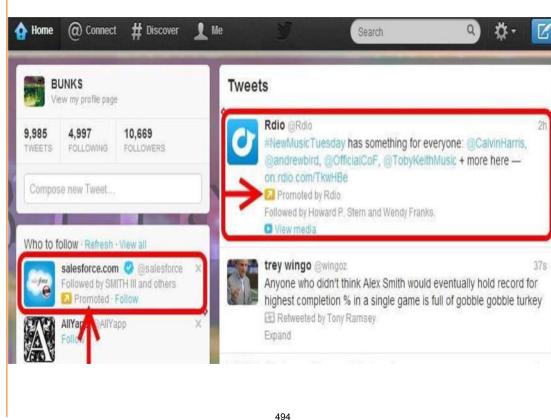
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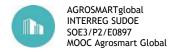
#### MARKETING ON TWITTER







#### YOUR DIGITAL STRATEGY: STEP BY STEP



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- Is my strategy B2B / B2C / both?
- Identifying the main digital market data (Statista, ComScore, Forrester, Consumer Barometer, ICEX, etc.)

#### Consumer / client profile (in the case of B2C models):

- Consumer Barometer
- Facebook Audience Insights

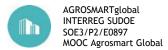
#### Identifying and analyzing my competitors:

- Google local search engine.
- Sem Rush
- Similar website
- builtwith
- woorank

#### Designing the Marketing Plan:

- Content Marketing: (SEO, Social Networks, Videos, etc)
- Performance Marketing (SEM, affiliation)
- Use of marketplaces
- Contract models and associated costs
- assigned team





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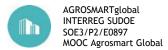
# Dani Nierenberg



### Rob Leclerc







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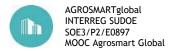
#### Louisa Burwood



#### Lisa Prassack







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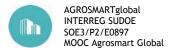
# Juan Francisco Delgado



# Xavier Niel







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# Nicolas Ferras

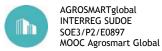


# **Anais Maury**





# luencers in the agri-food sector



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### Benoit Rousseaux

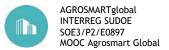


John Hartnett





# WHAT IS A MARKETPLACE?



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#### WHAT IS A MARKETPLACE?

**ecommerce**news



As if it were an online shopping center, where we find multiple stores and people who sell their products and services.

- "A marketplace is a "**space**" that serves as contact between bidders and applicants, normally for a **commercial** purpose and always in exchange for a fee or service commission"
- •"In exchange for that fee and/or *commission*, the marketplace provides *technology* (platform) on the one hand and *marketing* (users) on the other"
- •We can find a marketplace for **products** (Amazon) or **services** (Upwork) for the final **consumer** (eBay) or for **companies** (Alibaba.com) there are **horizontal** (Rakuten) or **vertical** (Mumumio in food, Westwing in decoration)



# ADVANTAGES AND DISADVANTAGES OF A MARKETPLACE



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# **PROS**







Quick to set up.



# CONS



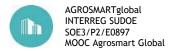




# Selling on Online Marketplace



## **VALUE PROPOSITION FOR SELLERS**

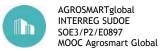


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- Cheap access to new business opportunities.
- Showcase for the offer of your products and services.
- Possibility of testing international markets at low cost.
- Market information about the competition.
- Low cost branding (International visibility)
- In many B2C, fraud management (Amazon)
- Value-added services (Amazon... hosting services, logistics, payments...)



# MARKETING IN MARKETPLACES



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Promotion of the online store: digital marketing

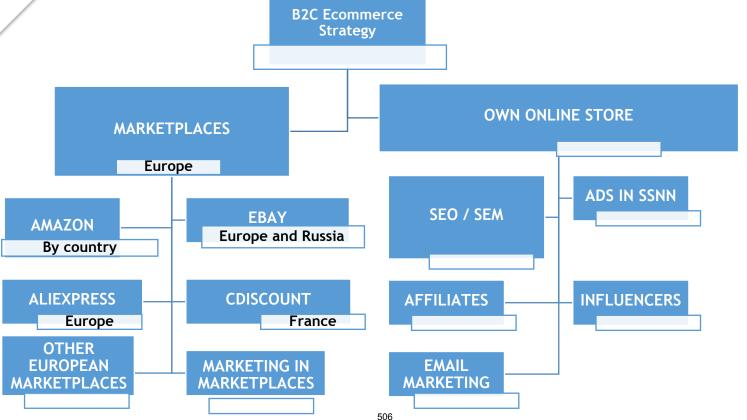


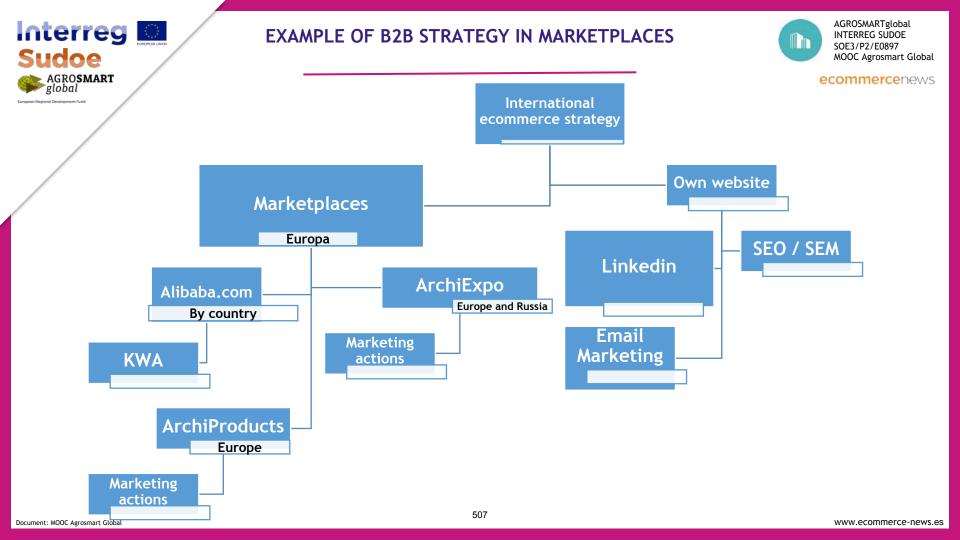
# Sudoe AGROSMART global

# **EXAMPLE OF B2C STRATEGY IN MARKETPLACES**



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# RANGE me



global

# EXAMPLE OF A B2B MARKETPLACE FOR THE AGRI-FOOD SECTOR



AGROSMARTglobal INTERREG SUDOE SOE3/P2/E0897 MOOC Agrosmart Global

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# RANGE me

#### Plus Premium \$299/year \$1399/year For brands looking to scale their For retail-ready brands looking for sales and marketing activities. greater visibility and tools to grow. Select plan See less A See less A Access to all Basic features and... Access to all Plus features and... √ Track your retail leads ✓ Get up to 7x more views with RangeMe Verified™ ✓ Manage your sell sheet Submit brand directly to retailers See which retailers are viewing See how buyers are engaging in your profile your category

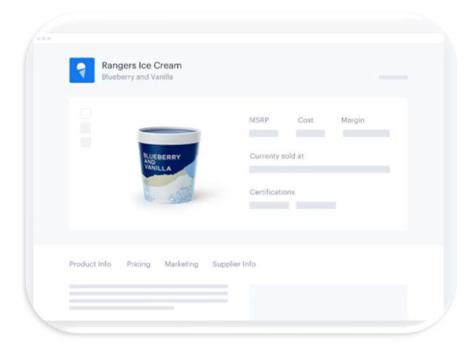
# Pro Starts at \$2499/year For brands looking for the most advanced RangeMe experience. Contact us See less A Access to all Premium features and... Connect with a dedicated account manager √ Ability to bulk upload products ✓ Exclusive entry to virtual buyer meetings



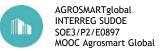


AGROSMARTglobal INTERREG SUDOE SOE3/P2/E0897 MOOC Agrosmart Global

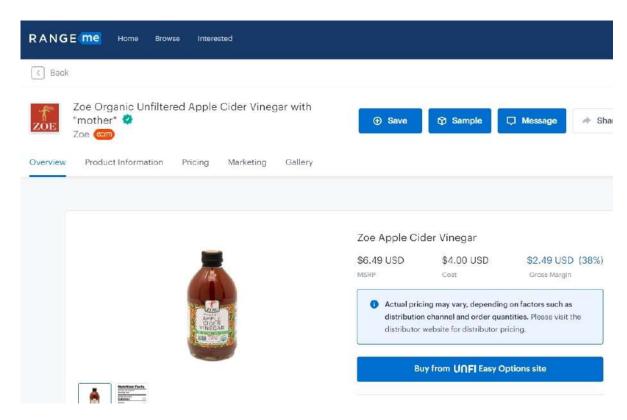
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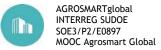




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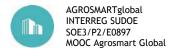




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https://youtu.be/quSyKPYr8O0





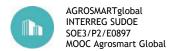
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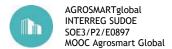


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Both Taobao and Tmall have diverse marketing tools. For example, Zhitongche, which is commonly used for attract and generate traffic to the store. In addition, there are other tools that allows you to participate in all the different marketing campaigns inside the platform or add a live streaming, among others.





**ecommerce**news



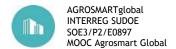
Live streaming is not only used on Chinese social media, it is also hugely changing the way Chinese consumers buy. In these years, Taobao and Duoyin live streaming have increased the majority of online sales of products that use them. It is the biggest change in ecommerce in the Chinese market in recent years.

Austin Li and Viya are two of the people who are always at the top of the ranking of online sellers in China. At the online festival 6.18, which is the mid-year sale, Austin Li sold 200 million RMB (about 26 million euros) worth of goods in a single night.



AGRO**SMART** global

### CHINESE MARKETPLACES AND THEIR FORMS OF MARKETING



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To break into the Chinese market, Pascual chose to work with live streamer Austin Li. He tried Pascual's yogurts and said they taste better than other brands.

Thanks to this, people began to know their brand and search for information on social networks, while sales increased in their official store on Tmall and Taobao.





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This is the biggest selling website in China and mainly for wholesale and from manufacturers. It is the best commercial option of the B2B type to reach the Chinese consumer.





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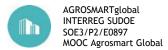




# Marketing tools inside 1688:

- Coupons
- Online festivals



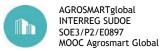


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After Taobao and Tmall, JD is the second B2C marketplace with the most consumers in China.



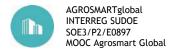


A new JD platform called JingXi has recently been added. It is similar to Pinduoduo, that is, it is used for group purchases.

You can also connect with WeChat, which is the most used app by people on a daily basis. The strategy of this platform is to connect social networks with the marketplace, so the marketing of this platform depends on WeChat KOL accounts.





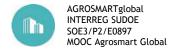


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The B2B Marketplace for the food sector in China

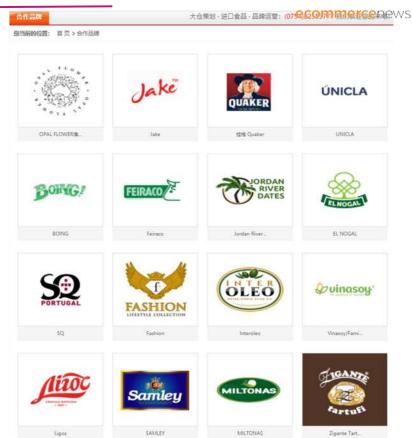




Customers in more than 100 countries and regions.

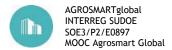
It participates in the organization and cooperation with more than 100 professional imported food exhibitions in China and abroad:

Canton Fair, National Sugar and Wine Fair, SIAL (France), FHC (UK), SEOUL FOOD (South Korea), HOFEX (HK), Anuga (Germany), etc.





# Chinese marketplaces and their forms of marketing



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Chinese B2B platform specialized in wine.